

Select Pediatrics P.C. News Letter Update

410 Lakeville Road
Suite 202
New Hyde Park, NY 11042
Tel: 516.216.1777
Fax: 516.616.4642

"Our mission is to provide excellent empathetic medical care in a patient friendly, respectful atmosphere"

What is Pediatrics? Pediatrics is the field of medicine devoted to the study and treatment of infants, children, young adults, and families. A pediatrician's role involves not only practical medicine, but also advocacy for children and families.

Welcome

Welcome to the first edition of our monthly practice update newsletter. We hope by this means to keep you up to date with practice happenings and medical news of significance. Soon we'll be enhancing our website www.selectpeds.com to make it more dynamic, with practice news and medical information updated on an ongoing basis.

We value your loyalty to the practice and will continually strive to maintain the highest of standards and meet or exceed your expectations. Your suggestions are welcome either anonymously or directly.

Omarr Salgado new Select Pediatrics Office Manager

We are delighted to inform you that Omarr Salgado has joined our practice as Office Manager. Mr. Salgado comes to us with a wealth of health care experience and has already been a great asset to the practice. He is ready and willing to address any needs and concerns you may have and is easily reachable through our reception desk.

Select Pediatrics, PC implements an Electronic Medical Records (EMR) system

EMR (Electronic Medical Records) is a paperless, digital and computerized system of maintaining patient data, designed to increase the efficiency and

reduce documentation errors by streamlining the process.

Back in July of this year, Select Pediatrics, PC implemented an EMR system called Eclinical Works. As you may be aware, EMRs have many clinical and non-clinical advantages including improved documentation and reduction in medication errors. Many of you have raved at having your prescriptions transmitted directly to the pharmacy thus saving you time and frustration. Our physicians now also have secure access to your medical records from home and can better interact with you and doctors who may be treating you in an emergency setting.

New EMR system and summer rush impact practice

Implementation of our new EMR system has been exciting but like any new venture there is a learning curve and new skills that have to be mastered at all levels: reception staff, billing staff, medical office assistants, nurses and physicians. This, in addition to the usual end of summer rush for last minute day care, school and college physicals sometimes led to longer than desirable waiting periods in the office. We apologize for any inconvenience you may have encountered during this transition.

Contacting the Office

Each family should know the name of the Medical Assistant (MA) of their child's doctor. The MA can quickly bring your request or concern directly to the doctor, especially if it's urgent. The reception staff usually handles your routine requests but you can ask to leave

a message for the MA should you feel the need. The MAs and their physicians are:

<i>Dr. Aspinall</i>	<i>Camille</i>
<i>Dr. Chiang</i>	<i>Tamia</i>
<i>Dr. Hawkins</i>	<i>Sharon</i>
<i>Dr. Herko</i>	<i>Rhonda</i>
<i>Dr. Parris</i>	<i>Sandy</i>